



The Italian  
International  
Institute

Lorenzo de' Medici

[www.lorenzodemedici.org](http://www.lorenzodemedici.org)



[WWW.NCRCONLINE.COM](http://WWW.NCRCONLINE.COM)



**CERTIFICATE  
IN  
INTERNATIONAL  
CONFLICT  
TRANSFORMATION**

*Preventing, Managing and Resolving Conflict:  
From the Interpersonal to the International*

Offered by  
**Lorenzo de' Medici Institute**  
in collaboration with the  
**University of Florence**  
Florence, Italy  
&  
**National Conflict Resolution Center**  
Based in San Diego, California



## OVERVIEW

Globalization of commerce, instant international communications, and ready access to advanced technologies have increased our awareness of the dramatic shortcomings, shared in our collective human history of resorting to violence in response to conflict.

The very advances that have improved the human condition have also heightened the risks of violent and intractable conflicts. These situations, local, regional, and global, if dealt with in the same ways of past generations, will only repeat the same tragic historic patterns, but perhaps with even more dire consequences for humanity.

Today more than ever there is a great need for teaching, learning and practicing enlightened and innovative ways to deal with conflicts, whether they are small or large interpersonal or international.

This program has been designed to raise awareness, increase understanding and encourage the development of skills for non-violent conflict resolution and transformation.



### ***Lorenzo de' Medici Institute,***

with its nearly forty years of experience in offering study abroad programs, offers a wide range of academic courses in the humanities, the arts, behavioral sciences.

Certificate classes will be held at the Lorenzo de' Medici campus in Florence. Its instructors provide courses that underpin practical methods and applications through study of theoretical models and modern international political and social contexts.

The LdM Certificate program courses are offered in collaboration with the Peace Studies Department of the *University of Florence*.

### ***The National Conflict Resolution Center***

has become a national and international voice in conflict resolution after having successfully resolved conflicts for more than 25 years through *mediation and negotiation*.

NCRC has facilitated the resolution of conflicts in businesses, non-profits, government bodies, communities, and families.

This practical experience has enabled NCRC to develop courses that go beyond conflict theory into the practical skills people need to manage a wide range of conflicts in the real world.

Most Certificate class sessions are hands-on, case-based, and provide many interactive exercises and opportunities for participation.





## PROGRAM CONTENT

From an understanding of violence and conflict to the universal human desire for peace, it is critical to build a base of understanding about the anthropology of violence and conflict, followed by an examination of the conditions and factors building to peace and nonviolent international conflict resolution.

The skill building aspect of this program of study moves from theory to practice in non-violent conflict resolution followed by a sequence of advanced skill building aimed at practical strategies and tactics in conflict resolution.

Rounding out this program is an Italian language course aimed at enhancing this 18 credit semester.

## COURSE SELECTIONS

- Intercultural Communication
- Anthropology of Violence and Conflict
- International Conflict Resolution
- From Discord to Harmony: the Theory and Practice of Conflict Resolution
- Advanced Conflict Dynamics
- Italian Language

*Students completing 18 credits will receive a Certificate of Completion from LdM and NCRC and if requested a transcript issued by Lorenzo de' Medici Institute. This course will be offered starting in the spring of 2011*

